Sunny Nails DT Policies

\*As a business, we the workers have the right to decline services to anyone

Gift Certificate Policy

Gift certificates are non-refundable. Sunny Nails DT is not responsible for any lost / stolen gift certificate(s).
Sunny Nails DT will not accept and has the right to refuse expired gift certificate(s).

 \*Minimum amount requires AT LEAST twenty (20) dollars per gift certificate.

Appointment Policy

The scheduled date/time made by the client and accepted by a worker is the TIME the client PHYSICALLY must be in the salon.

 \*All APPOINTMENT deposits are forms of legal consent and agreements.

 \*When making appointments – clients are agreeing to all Sunny Nails DT Terms and Conditions.

Tardiness Policy

Sunny Nails DT provides a ten (10) minute grace period. If you are late to your appointment, we will do our best to provide the service scheduled. Technicians may have to adjust the service to stay on time for other clients. Being ten (10) minutes late to the appointment without calling in will result in an immediate cancelation.

\*May require a NON-REFUNDABLE deposit fee for future appointments.

Late Cancellation/No-Show Policy

Sunny Nails DT requests cancellation calls to be AT LEAST one (1) hour – to two (2) hours BEFORE the scheduled appointment.

 \*Calling in less than one (1) hour before the appointment may result in a cancellation fee.

If (2) two no-shows occur, you will be asked to provide a credit card to book your appointment and will be charged if no-show proceeds.

Refund Policy

No refunds will be given on services. Sunny Nails DT guarantees a gel service to withhold (7) seven days against chips. Sunny Nails DT guarantees an acrylic and dip service to withhold (14) fourteen days against breakage/chips.

\*Give us a call and we will get you booked at no charge if any breakage or chips occurs within the guaranteed timeline